

## Britannia Motor Company

Upon receipt of your vehicle it is imperative that you fully inspect its physical condition. Once you have signed to accept the vehicle we will, unfortunately, not accept liability for any damage which was not noted during your vehicles delivery.

You are entitled to a "cooling off period" in which you can change your mind about your purchase. If the Agreement has been completed either without any face-to-face contact between us and you (or anyone acting on your or our respective behalf) or away from our business premises you may give us notice to cancel this Agreement.

This cancellation period will expire 14 days after the day on which you, or a third party on your behalf, takes delivery or otherwise acquires physical possession of the vehicle.

To exercise this right to cancel, you must inform us of your decision to cancel this Agreement in writing by clear statement (e.g. a letter sent by post or email) to our dealership address which is [Britannia Motor Company, Chepstow Road, Langstone, Newport, NP182GG](#) or [sales@britanniamotorcompany.com](mailto:sales@britanniamotorcompany.com). This must be received by close of business on the 14th day from delivery or collection of the vehicle.

If you cancel this Agreement, you must return the vehicle to us at the address of the dealership shown above within 7 days of the cancellation in writing. You are liable for the vehicle from collection/delivery until it is delivered back to us. If you chose to return the car, you can no longer use it but must keep it taxed and insured until we sign to accept it back. We will not accept return of the car if it has been altered from the condition it was collected/ delivered in i.e. any damage has occurred, alteration and/or modifications have been made.

We will reimburse to you all payments received from you under this Agreement not later than 14 days after the day on which we receive the vehicle back. Any delivery cost charged to you as part of your order will be fully refunded. However, you will be liable for any costs incurred returning the vehicle to our dealership.

We may make a deduction from the reimbursement for loss in value of the vehicle, if the loss is the result of unnecessary handling by you. We would consider anything over and above a test drive of 20 miles to be unnecessary and will make a charge of £1.00 per mile covered in excess of that distance. This is in addition to any charge we may make for damage to the vehicle.